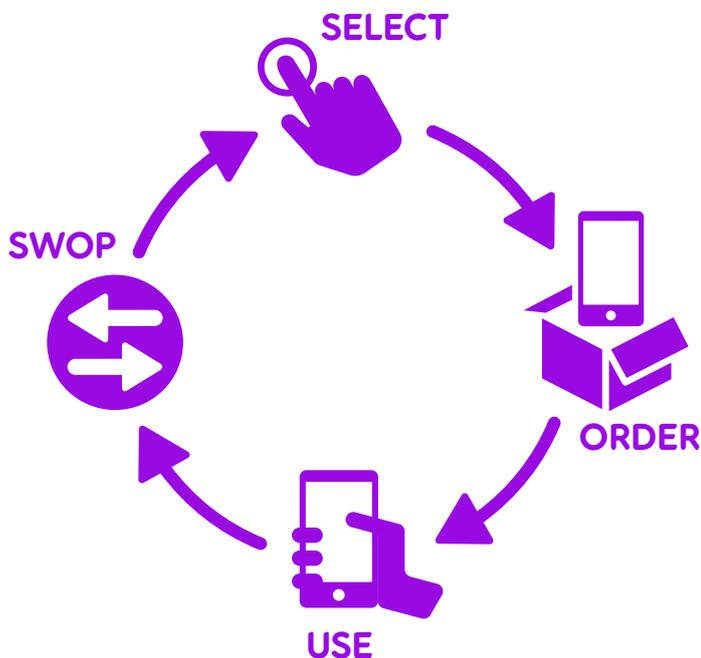


SECURE AND SUSTAINABLE LIFE CYCLE WITH TELIA FINANCE



Cycles in orbits

We have created a circular system where you time and time again can trade in your old technology in a simple, secure and sustainable way.

At Telia Finance the environment is prioritized within our organization and in customer offers. Which is why we're able to help you manage your used IT equipment in a secure and sustainable way. This relates both to equipment you return to us when using the Swop service as well as leased equipment.

Sustainable, safe, and secure

When we receive equipment, we perform functionality tests and remove all data in accordance with safety certified methods – all data is permanently deleted and cannot be recreated. The product is 100 percent deidentified. So you're assured sensitive information doesn't end up in the wrong hands.

To achieve the best possible environmental effect, we always strive to reuse before recycling. Approximately 95 percent of all returned phones, tablets, and computers are transferred to the second-hand market for IT equipment. In other cases, the equipment is recycled in an environmentally secure way in accordance with our ISO certifications.

When it comes to both reuse and recycling, Telia Finance's aim is for the equipment to not end up in sensitive markets from a sustainability and CSR perspective.

The full process around managing, erasing information, and marketing it on the second-hand market or recycling is completed in accordance with ISO 9001 (Quality), ISO 14001 (Environment), and ISO 27001 (Information safety). Which means we're audited by independent accountants in relation to our work with environmental issues.

Telia Finance collaborates with market-leading partners for the handling. The suppliers have been contracted based on the high demands of Telia Company. Thus ensuring safe and environmentally accurate handling of the equipment, that information is deleted, and that the reusing and recycling are sustainable.

Read more at teliacompany.com/en/sustainability.

Telia Finance is responsible for the full reuse and recycle process at no extra cost for our customers. We provide you with relevant material and updates throughout the process. Thus ensuring a sustainable, secure and safe circular process.

Recycling is good for the environment.

A recycled smartphone decreases carbon dioxide emissions with 55 kilos. Which equals 228 000 mobile charges or a 30-mile car drive. A recycled laptop decreases emissions with 280 kilos.

- IVL Swedish Environmental Research Institute

CONTACT TELIA FINANCE

For questions regarding contracts please visit [Contact at teliafinance.com](https://teliafinance.com) or call us at +46 771-883050

For questions related to returns and recycling of phones: assetrecovery@teliafinance.com